

Your

Annual Review 2019



**Burnside
is your
hospital**



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Our

Vision

To sustainably serve current and future generations of the Burnside and broader South Australian communities by delivering excellent outcomes for patients.

Our

Mission

To honour the intent of the Deed of Gift of Mr Otto von Rieben by successfully providing safe, contemporary care for every patient, every time in current, well-equipped facilities.

Our

Values

The key values of respect for the individual, teamwork and high quality service are fundamental to the Hospital achieving our primary goal of excellence in patient care and associated services.

We value:

- Observing the rights of our patients, focussing on respect for their privacy, dignity and individual needs
- The professional relationship with our visiting clinicians
- Providing high quality care and services
- Delivering service excellence through a collegial approach
- Managing available resources effectively and efficiently
- The right of staff to enjoy a safe and healthy workplace
- The continuing education and development of individuals.

Chair and CEO Message

2019 was a year of change in the health industry, both public and private, and in both sectors we continued to witness significant transformations and the culmination of several large scale projects in Adelaide. It also reminded us of the strategic need to ensure we remain relevant with our key stakeholders in a changing healthcare landscape, reaffirming our position in the market place and continue to improve and offer services that are competitive, yet sustainable in this new landscape.

Whilst the industry is constantly evolving and facing challenges, Burnside Hospital has, and always will be here to serve our community and we believe that our brand and reputation, combined with exceptional care will stand us in good stead for the years to come.

The 2018 – 2019 financial year was a challenging year with activity not achieving budget for the first time in many years. This can be attributed to a softening in the market as a result of patients choosing to forgo their private health insurance due to increasing costs of premiums, increasing concerns regarding out of pocket gaps they experience and perhaps electing instead to access public health sector services, noting that the state has a brand new public hospital in the Royal Adelaide Hospital. The resultant loss was a disappointing result but notwithstanding this, it's noteworthy that staff received a small increase in their wages, and monies continued to be reinvested in the hospital by way of major projects, clinical equipment, the refurbishment of one of its theatres, the installation of a new lift to improve access to the first floor and other patient amenity upgrades.

In 2018 – 2019 the hospital entered into one and two year contracts with a number of health funds and also repaid a loan in full which was used to partly fund the day surgery development in 2018. The solar panels and LED lighting upgrade in 2018 has recognised an 18% saving in energy costs across the hospital over 2019 which was also particularly pleasing, given the investment.

In pleasing news, a concept plan for a custom built Central Sterile Supply Department (CSSD) was approved by the hospital's Board of Directors in May 2019. A key factor of the redevelopment is the requirement to comply with Australian Standard AS/NZ 4187:2014 Reprocessing of reusable medical devices in health service organisations by December 2021. The development is a multi-million dollar investment in this patient safety and back of house, business critical department. Plans for this project are progressing well, with commencement of build scheduled for the second half of 2020.

To further support our strategic growth, the hospital went through a tender process in the second half of 2019 to establish a marketing strategy that would increase brand awareness and meet the changing needs of our VMO's and GP community. In October 2019, we were pleased to appoint "Brighter" as an extension of our marketing team and are pleased to be making significant inroads to the way healthcare providers market their services to the community, and are seeing positive results within this space. This new strategy remains integral in driving and supporting our not-for-profit business and further improving the service we offer our specialists, GP's and patients both now and into the future.

We were also pleased this year to welcome two new members to the hospital's Board of Directors, Mr Rod Buchecker and Ms Linda Zeelie. The addition of Mr Buchecker and Ms Zeelie has seen the welcome addition of marketing, communications, information and digital technology expertise at Board level and their contributions are already making positive impacts on the Burnside Hospital business.

2019 was also the year of farewell to longstanding Board of Director member, Dr Lino Scopacasa – Obstetrician/ Gynaecologist. His commitment to our hospital has never wavered and Dr Scopacasa has served on many committees at the hospital throughout his ten year tenure on the Board of Directors, including also holding the positions of Chairperson and Member of the Perinatal Committee (1999 – 2008 collectively) and Member of the Medical Executive Committee (2003 – 2008). We're extremely pleased that we'll continue to see Dr Scopacasa in our hospital theatre and wards working with and supporting gynaecological patients, and equally thank him for his longstanding commitment to serving women in our community.

We'd also like to acknowledge Dr Clive Hoffmann who retired from private practice in December. We sincerely thank Dr Hoffmann for his significant contribution to Burnside Hospital as a visiting Breast and Endocrine Surgeon and his role in establishing the Breast and Endocrine Centre in Attunga House in 1998. Dr Hoffmann's 10-year tenure on the Board of Directors, and Chair of the Medical Executive Committee (10-years) is most appreciated and we wish him well in his retirement.

Adjunct Associate Professor Bernie Harrison from the Improvement Academy of the Australian Council on Healthcare Standards (ACHS) provided a presentation to the hospital's Board of Directors during the year to update them on the new second version of the National Safety and Quality Health Service standards and how these apply to the functions of the Board. The Board signed an Attestation Statement, which was subsequently submitted to the Australian Commission on Safety and Quality in Health Care in September 2019.

The Board revised key policies including the Delegations of Authority and updated its Code of Conduct substantially, to reflect and communicate the required standard expected of all workplace participants at Burnside Hospitals.

This annual report documents our 2019 achievements and work towards our six strategic pillars of community, governance, care, people, partnership and sustainability, and we will continue to work towards these in all that we do.

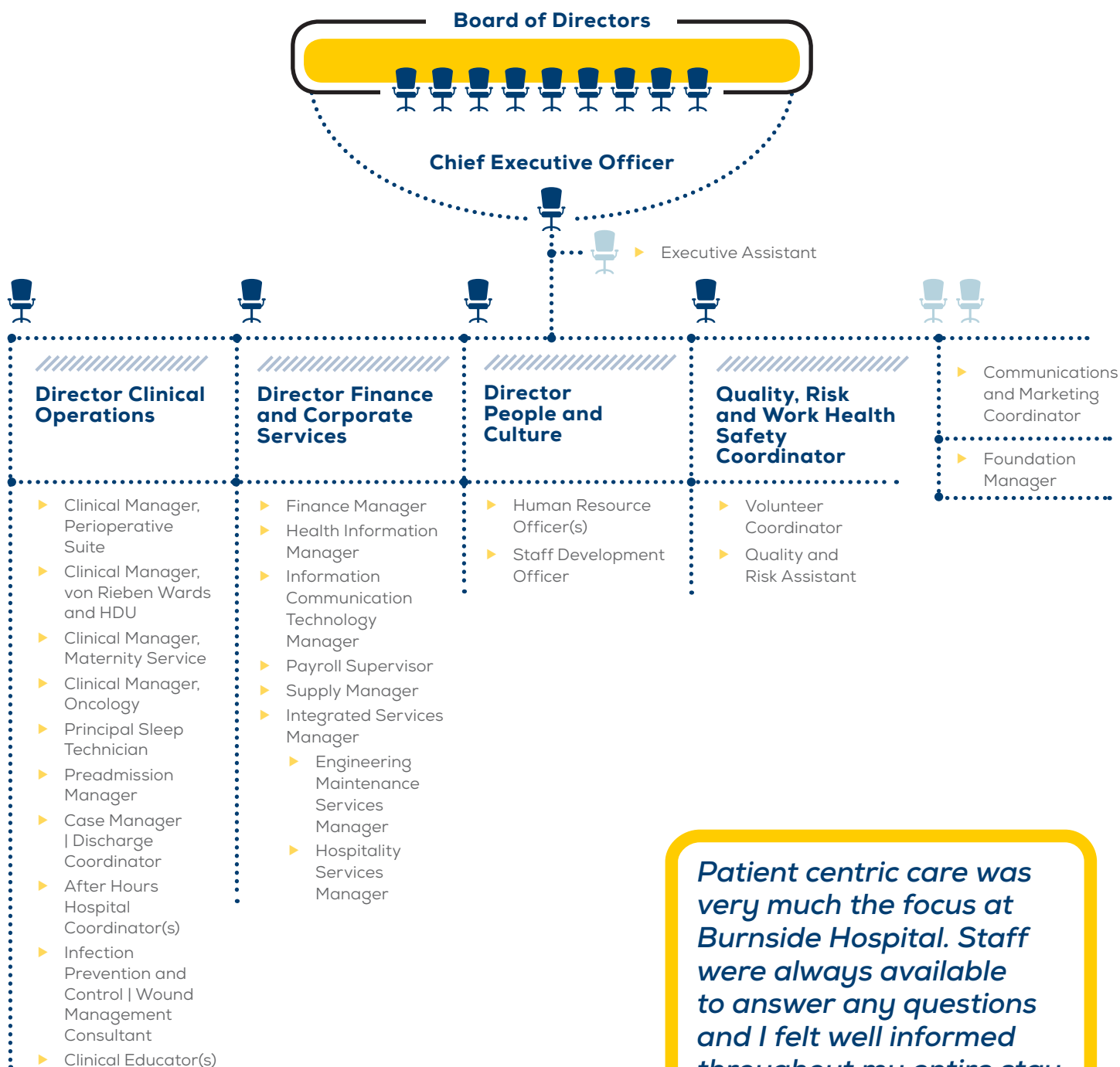
It has been a pleasure serving the healthcare needs of the South Australian community for another year and we thank our stakeholders, patients, specialists, staff, volunteers and corporate partners for their contribution to the fulfilling and wonderful work that we are privileged to do here at Burnside Hospital.

Frank Kite
Chairman

Heather Messenger
Chief Executive Officer



Organisational Structure



Patient centric care was very much the focus at Burnside Hospital. Staff were always available to answer any questions and I felt well informed throughout my entire stay.

von Rieben South Patient,
April 2019

Our Team

Board of Directors

CHAIRMAN

Mr Frank Kite

DEPUTY CHAIRMAN

Mr Larry Opie

MEMBERS OF THE BOARD:

Mr Rod Buchecker
Ms Alison Fitzgerald
Ms Anne Hinton
Dr Andrew Lord
Dr Lino Scopacasa
Mr Craige Whitton
Ms Linda Zeelie

Executive Team

CHIEF EXECUTIVE OFFICER

Ms Heather Messenger

DIRECTOR CLINICAL OPERATIONS

Ms Suzanne Murray

DIRECTOR PEOPLE AND CULTURE

Ms Karina Bunker

DIRECTOR FINANCE AND CORPORATE SERVICES

Ms Joyce Jaeger

QUALITY, RISK & WHS COORDINATOR

Ms Jeannette Nicolson



Above: Burnside Hospital Executive Team.

L to R: Ms Murray, Ms Nicolson, Ms Messenger, Ms Bunker and Ms Jaeger.

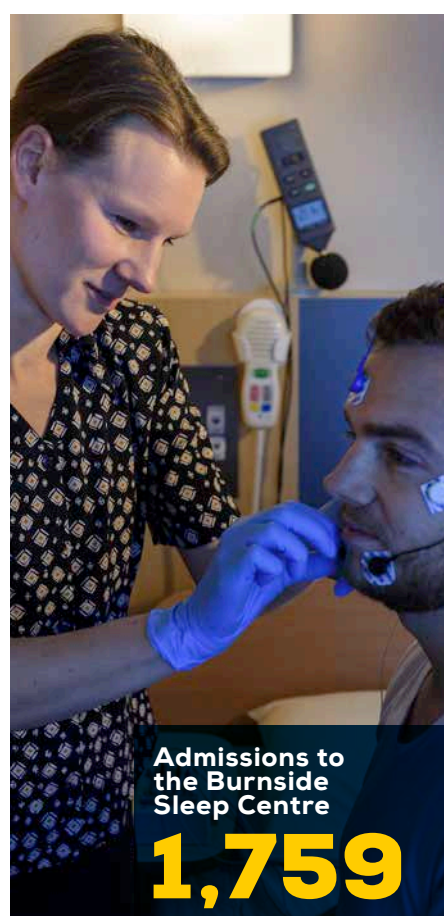
2019

Snapshot



Day surgeries performed

4,570



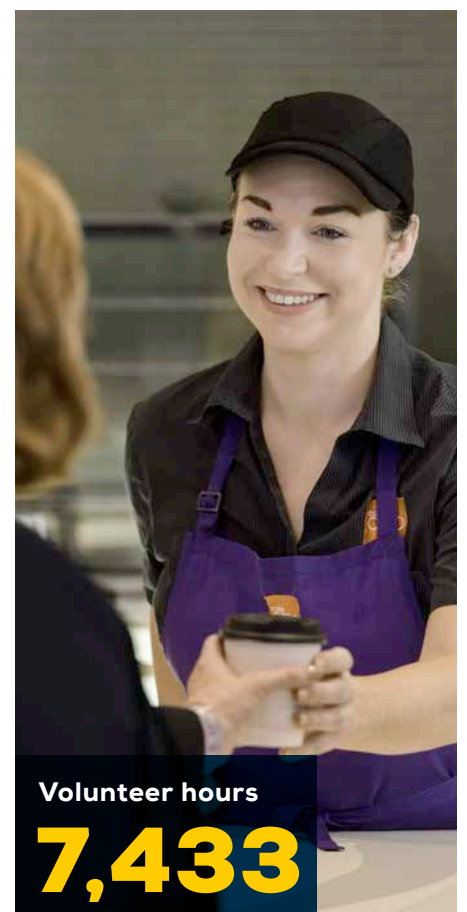
Admissions to the Burnside Sleep Centre

1,759

	Average length of stay (days) – surgical patients	Total patients treated	Number of operations	Number of births
18/19	3.25	13,055	8,307	884
17/18	3.34	13,207	8,495	935
16/17	3.22	12,895	8,218	939
15/16	3.16	13,560	8,293	1,011
14/15	3.0	12,704	8,206	1,052



Admissions at
the Brian Fricker
Oncology Centre
2,115



Volunteer hours
7,433



Meals prepared
for patients, staff,
boarders and visiting
medical officers
60,379



Patients
utilising
Preadmission
Service
7,967

Strategic Pillar 1

Community

Our community is at the centre of the service we provide. As a not-for-profit community hospital, in 2019 we continued to make decisions around the service we provide to generations of those members and how we can support their needs and requirements better into the future.

By continuing to facilitate conversations with our consumers and other key stakeholders, we are able to better meet the changing needs of our patients and adapt to a dynamic healthcare landscape. Our activities in 2019 continued to promote robust and regular communication with GP's and specialists, created meaningful connections with our staff and volunteers and prioritised the good health of our wider community.

28,826

customers were served by volunteers in Café Otto.

7,433

hours were contributed to the hospital by 76 volunteers.

Key achievements

- Our volunteers come from the heart of our community and play a vital role in the services we provide to patients and visitors. In 2019, the hospital also proudly received the "National Standards for Volunteer Involvement Quality Mark Award. This is a new accreditation initiative of Volunteering SA-NT, with Burnside Hospital being only the second organisation in South Australia to be awarded the 'Quality Mark'.
- The hospital continued to support community events, e.g. Daffodil Day, the RSL Poppy Appeal, 'Elephant in the Room' for Mental Health and Breast Cancer Awareness Week in our commitment to support organisations and activities that contribute to the wellbeing of our community.
- To honour the hospital's war memorial legacy, we actively participated in Remembrance Day commemorations marking a minute silence to remember those who lost their lives fighting for our country.
- Professor Martin Oehler, one of the Burnside Hospital's Gynaecologist and Gynaecological Oncologist participated in the South Australian Discovery Tour for Tour de Cure in May. Riding towards a cure for ovarian cancer specifically, the hospital was pleased to support Professor Oehler with a small donation.
- In lieu of gifts to staff, Christmas donations were made to Prostate Cancer Foundation, Ovarian Cancer Australia and Legacy Australia.
- The CEO of Burnside Hospital participated in the Kensington RSL branch ANZAC commemorations.
- The hospital launched a new marketing strategy and campaign which brought our community to the forefront. We used real patients in imagery that were relatable to the specialty.
- Two new patient support roles were introduced in the wards of the hospital. These roles are undertaken by volunteers and include a library trolley and a Café Otto trolley.
- Six patient information sessions provided information and awareness to over 100 interested members of the community about Robotic-Assisted Orthopaedic Surgery options at the hospital.
- In response to recent and ongoing devastating bushfires, the hospital has made donations to the Country Fire Service (CFS) and St Vincent de Paul – Vinnies SA Bushfire Appeal.

527

books were distributed and 306 magazines to patients free of charge by volunteers.



- The hospital continues to collect excellent feedback through its patient satisfaction surveys across a number of departments throughout the hospital. Feedback is reviewed regularly by the clinical management team, staff and the hospital's quality and medical executive committees to ensure that we are performing at industry benchmarks and meeting the expectations of our patient community.
 - In 2019, our preadmissions team changed the system for conducting calls over the phone. Patients are now contacted up to a week ahead of surgery (versus day prior), resulting in a decrease of patients unable to be reached and a greater timeframe for addressing patient risks and special needs prior to admission.
 - The Australian Commission on Safety and Quality in Health Care has been working with consumers, clinicians, health service organisations and state and territory governments to develop a set of questions about patient experiences for national use. Burnside commenced distribution of the survey link via SMS in late 2019 to all discharged patients who have a mobile phone number registered on the Patient Information Management System. We are receiving overwhelmingly positive feedback from this survey and where opportunities for improvement are identified they are addressed.
 - In consultation with the hospital's Consumer Advisory Group, a redevelopment of all patient brochures and other educational materials provided in the hospital's Preadmission Clinic to ensure they were contemporary and patient-friendly was undertaken.
 - A report was provided to the Board of Directors in December 2019 on our performance against the National Safety and Quality Health Service Standard, Partnering with Consumers and was well received. We are on track to again meet this standard in our next accreditation cycle.
- Pictured above: Professor Martin Oehler (Specialist Gynaecological Oncologist and Chair of the Perioperative Committee) cycling in the picturesque Kangaroo Island towards a cure for cancer (May 2019).

Strategic Pillar 2

Governance

During the year our Board of Directors and Executive Team continued to work hard to shape the direction of our clinical growth, manage the hospital business and provide a safe and secure environment for every person that enters our hospital.

Good, old fashioned care from nurses who put patient care above everything else. There honestly isn't a single thing I don't love about "visiting" Burnside Hospital.

von Rieben North Patient,
August 2019

KEY ACHIEVEMENTS

- Mr Frank Kite was reappointed to the hospital's Board of Directors and as Chairman for a further three year term until 31 October 2022. Ms Alison Fitzgerald and Mr Craig Whitton were also reappointed to the Board of Directors for a further three year term until 31 December 2022. Ms Fitzgerald is a member of the hospital's Quality Committee and Mr Whitton of the Finance and Audit Committee.
- The hospital appointed two new members to the hospital's Board of Directors, Mr Rod Buchecker and Ms Linda Zeelie. The addition of Mr Buchecker and Ms Zeelie has seen the welcome addition of marketing, communications and Information and Communications Technology expertise at Board level and their contributions are already making positive impacts on the Burnside Hospital business.
- Burnside's Special Care Nursery again achieved Level 4 accreditation in July.
- Ms Jane Davey, an elected council member from the City of Burnside continues to sit on the hospital's Quality Committee as the Consumer Representative. Ms Davey continues to provide valuable input into helping us deliver exceptional care to our patient community.
- The Eastern Health Authority conducted its annual food safety audit in April. Once again, there were no major non-conformances, demonstrating the hospital's overall compliance with the Food Safety Act 2000.
- In November, the Board of Directors unanimously agreed to support a recommendation from the Foundation Committee that Mr David Parkin be invited to formally join the Foundation Committee, a committee of the Board and be appointed as Chairman commencing in February 2020. The Board also agreed to support a recommendation from the Foundation Committee that Mr Fraser Bell be formally invited to join the Foundation Committee.
- Mr Rod Buchecker, Board member has kindly agreed to also joining the Foundation Committee. As a Board representative, Mr Buchecker will provide an additional vital link with the Board of Directors.
- Following feedback from market research conducted in late 2018 and feedback from visiting medical officers, in July 2019, the hospital engaged "Brighter", a locally based creative agency to assist the hospital with its branding and communication strategy. The strategy was developed to support industry insights, and analytics and involved a diverse range of stakeholders.



The hospital has a clinical governance framework that includes a number of clinical advisory committees. These committees have visiting medical specialists giving of their time and expertise to ensure that clinical policies, procedures and guidelines are appropriate for the facility and contemporary. There are a number of honorary roles and the Medical Executive Committee discussed whether or not these roles were still considered valuable and appropriate.

There was unanimous support from the medical members of the committee that they were most valuable to the Visiting Medical Officers and as such they asked that they be retained.

2019 saw some changes to these roles:

- **Dr Kerry Cheong has been appointed as Honorary Director following the retirement of Associate Professor Dusan Kotasek.**
- **Dr Brian Conway has been appointed in the Honorary role as Director of the Special Care Nursery following the retirement of Dr Rick Power.**

➤ Multi-disciplinary engineering firm BESTEC was engaged by the hospital in September to conduct a Site Engineering Systems Maintenance, Condition and Compliance Audit of the hospital's Engineering and Maintenance Services following the departure of the Engineering Services Manager. The project was completed in December 2019 and an action plan is being developed to address the recommendations from the audit.

➤ Burnside Hospital introduced an on line e-credentialing facility (C-Gov) to enable visiting medical officers and allied health professionals to lodge an online electronic application form for clinical privileges and scope of practice that meets the hospital's credentialing requirements as outlined in the Accredited Practitioner By Laws and the Credentialing and Clinical Privileges for Medical and Allied Health Practitioner Policy. All applications for clinical privileges including renewal applications are now being received via this system.

Strategic Pillar 3

Care

The level of clinical care is developing at a rapid pace and it is our commitment to keep at the forefront of medical technologies, contemporary patient care and proven methods within a managed clinical governance framework.

In 2019 our clinical direction responded well to the changing needs of patients and visiting specialists as we continued to evaluate our business. In 2019, this resulted in an expanded urology service, provide more timely support for existing patients and enable the hospital to make some inroads into the men's health market with a further significant investment by the hospital and the Burnside Hospital Foundation.

What an amazing team you all are! The level of care, attention and professionalism you have provided from admittance through to post birthing advice has made it one again, an experience we will cherish and remember always.

Maternity Service Patient,
May 2019

KEY ACHIEVEMENTS

- Patient safety, positive clinical outcomes and patient experiences continue to be the single most important facet of our business, and our clinical team have continued to respond to the challenges within this space. Our patient feedback about our nursing and midwifery teams continues to be above industry benchmark and we acknowledge the hard work of our staff to continue to deliver excellent patient care and service.
- The hospital was pleased to introduce and participate in the ATHENA trial – a study for women who are newly diagnosed with ovarian cancer. The goal of ATHENA is to assess if giving maintenance therapy with two targeted anti-cancer agents (PARP inhibitor rucaparib and/or immunotherapy drug nivolumab) improves outcomes for women who have completed firstline treatment.
- Oncology nursing staff completed the online eviQ learning Antineoplastic Drug Administration Course modules to increase knowledge on chemotherapy administration and side effect management, with the completion of new modules as they become available.
- Volunteers in the hospital's oncology department completed a remedial massage course to enable hand and foot massages for patients while receiving treatment.
- EvIQ remains the reference for best practice protocol and procedures with chemotherapy administration. Protocols are reviewed and updated on a continuous basis, with review by the Brian Fricker Oncology Centre Honorary Director and the clinical pharmacist(s).
- The use of the hospital's infrared vein viewer continues to improve the cannulation experience for patients with difficult veins who would otherwise be subjected to multiple attempts at cannulation.
- The City of Burnside continues to support the hospital by providing parking permits for oncology patients who cannot walk far for treatment allowing them to park in two hour zones for longer periods of time.
- As part of the infection prevention and control strategies and Standard 3.2, hand hygiene audits are conducted regularly and results are submitted to Hand Hygiene Australia. Submissions occur three times per year and in 2019 we completed a total of 265 hand hygiene moments with an average compliance rate of 90.3% (national benchmark is 85%).
- In November 2019, orthopaedic surgeons at Burnside Hospital performed their 1000th robotic procedure, the first private hospital to achieve this milestone in South Australia and only the second in Australia.



Strategic Pillar 4

People

To support our workforce the People and Culture team has embraced a strategic partnership model to align people strategies with changing expectations of consumers, staff and the sector generally. Significant work has been done to enhance our strategic workforce planning, workforce development, change management leadership whilst promoting a culture of inclusion, collaboration and accountability.

Everyone knew their job and explained everything to me, supporting me in a competent and empathetic way that gave me the confidence.

Day Surgery Patient,
April 2019

Key achievements

- Increase in staff and volunteer engagement, communication and collaboration through CEO forums, management workshops, team meetings, CEO briefs, staff gazette, training and social events.
- We increased our development and delivery of training offering the following:
 - Cultural awareness training
 - Patient-centered customer experience
 - Mentored managers in handling difficult conversations, performance management and conflict resolution
 - Managing Aggressive Behaviours (Code Black) Training.
- Introduction of transition to retirement programs to support workers transitioning out of employment and patterned long service leave programs to allow workers with flexibility in utilising their long service leave.
- Supporting twelve new graduate nurses and midwives during their Transition to Professional Practice Program.
- Two new staff were trained as Mental Health First Aid Officers
- 64% of staff were vaccinated for influenza and 100% of midwives were vaccinated against pertussis (whooping cough).
- Our workplace safety program continued to demonstrate best practice and we had a reduction in overall incidents and Work Cover claims from the previous year.
- The hospital's maternity service undertook recruitment of current employed midwives to expand and complement the existing team of Antenatal Education Facilitators, enabling succession planning, enhancing professional engagement, providing improved continuity and connectedness with the maternity service throughout the entire episode of care.
- We acknowledge the retirement of Ms Jeannette Nicolson, Quality Risk and Work Health and Safety Coordinator in December 2019. Ms Nicolson commenced working at Burnside in January 2006 as the Quality and Risk Coordinator and a member of the executive team. Through Ms Nicolson's leadership, a cultural commitment to quality and risk has been embedded throughout the hospital.
- Following recommendation, the hospital engaged Daitum to assist with improving efficiencies in relation to the current clinical rostering system and tools, in particular due to the complexities of these rosters i.e. Enterprise Bargaining, Awards, contractual. Through the Daitum platform our staff can now see and access their rosters remotely, make roster requests, apply for annual leave and long service leave through the platform, providing a significant reduction in the administrative time requirement from managers, allowing them more time to focus on supporting our patients, staff and hospital.



The heart of a hospital is not the bricks and mortar, equipment or facilities, but a team of people who provide competent care and compassion during a patient's vulnerable moments. Our patients talk about Burnside Hospital's people time and time again. Their level of competence, sensitivity and kindness are what makes the difference to our patient community, and we know the importance of nurturing the potential of our team and investing in their future.

Following a great attendance at the Burnside Hospital staff Christmas Party, the following staff amongst others received awards for their long service.

We congratulate:

35 YEARS

Catherine Schmaal
Preadmissions Service

30 YEARS

Ann-marie Begg
Perioperative Services

25 YEARS

Leanne Berzins
von Rieben Wards

Tania Bykow
Catering Centre

20 YEARS

Barbara Baker
Perioperative Services

Deborah Jeffries
Perioperative Services

Joanne Mascolo
Finance and Administration

Chris Mundy
Brian Fricker Oncology Centre

Jane Zuill
von Rieben Wards

Strategic Pillar 5

Partnerships

In July 2019, the hospital engaged “Brighter”, a creative agency to assist Burnside Hospital with its Branding and Communication Strategy. The strategy was developed to support market research that was conducted in late 2018, industry insights, and analytics and involved a diverse range of stakeholders.

The proposed strategy ‘Burnside is your hospital’ was presented to and approved by the Board of Directors at its September meeting. The creative positioning of the campaign involves our immediate local patient community and it extends to staff, specialists and the broader community including GPs. The campaign is centred on elevating the hospital brand and drawing awareness to the specialties it provides.

The hospital believes that this new positioning in the market will complement our current brand equity and will assist to enhance its positioning in the marketplace for years to come.

The campaign was launched to the market in December 2019 across a number of channels including outdoor advertising, press, digital, social media and through a number of direct consumer and GP advertising channels.

KEY ACHIEVEMENTS

- In October the hospital launched a ‘Born at Burnside’ initiative with locally renowned newborn photographer, Kate Ellis. A photographic gift is provided to all families who birth at Burnside and their babies feature in the Burnside Babies gallery throughout the maternity service.
- The Burnside Hospital and the City of Burnside jointly agreed to pay for a 50-year extension of the burial licence for Mary and Otto von Rieben’s grave at the Main North Road Cemetery whilst Otto von Rieben’s direct descendants, Ms Diane Bamford, Mr Roger Andre and Mr John Andre arranged to renovate the plaque. This small contribution allows us to keep Otto’s gift alive in the community.
- Our oncology service continued to partner with Canteen for in-house visits to provide information and support for cancer patients with children. Our team also continued their partnership with Zonta Club to provide cushions for breast cancer patients to help aid their recovery and provide comfort
- The hospital received an invitation to participate in the Healthy Mothers, Babies and Children’s PrEgg Nut Study.
- In December 2019 the hospital secured a second Stryker Mako Robot. It is envisaged that having a second robot available to orthopaedic surgeons credentialed to use this technology will eliminate operational clashes and secure the growth of this option for patients to consider at Burnside Hospital.
- The hospital continues to support and participate in the Australian Breast Device Registry, a clinical quality registry operated by Monash University and funded by the Commonwealth Department of Health, established to monitor the safety of breast devices and record their impact on the health and well-being of patients.
- With a number of Visiting Medical Officers retiring in 2019, it is imperative the hospital engage a new generation of specialists and we extend a warm welcome to the following doctors who commenced working at Burnside this year:
 - Dr Sarah Cash, Specialist Obstetrician and Gynaecologist
 - Dr Rachel Chang, Specialist Medical Oncologist
 - Dr Naila Mouratova, Specialist Plastic and Reconstructive Surgeon
 - Dr Paul van Minnen, Specialist Hand and Wrist Plastic Surgeon
 - Dr Christopher Wong, Specialist Cardiologist
 - Dr Marianne Yanni, Specialist Paediatrician



Our partners are part of the Burnside team and directly influence the clinical outcomes for our patients and their experience at Burnside Hospital. We are fortunate to count some of South Australia's finest surgical, obstetric and medical specialists as partners in patient care, but we also acknowledge our corporate stakeholders and suppliers as key supporters.

We acknowledge the support of the following partners, who have supported us to achieve our mission in 2019:

- The City of Burnside
- The Physio Clinic
- Dr Jones & Partners
- Clinpath Laboratories
- The University of Adelaide
- UniSA
- EPIC Pharmacy

Strategic Pillar 6

Sustainability

Sustainability of our business model, continued review of our practice and care of our environment are infinite tasks. At Burnside Hospital, we welcome these challenges as opportunities to continually improve and redefine best practice.

To ensure future growth of one of our key specialties, the hospital continues to develop good relations between the Breast Centre and Oncology teams for the care of patients by continuing with the Breast Centre multi-disciplinary team meetings facilitated by the Breast Care Nurses every Friday morning. These meetings are crucial to the success of these departments and we've continued to see this area of specialty display a high level of professional multidisciplinary communication to achieve better patient outcomes and experiences.

KEY ACHIEVEMENTS

- The hospital's perioperative suites participate in a PVC recycling program where IV fluid bags and blood bags, oxygen tubing and facemasks are sorted and placed in dedicated recycling bins. These items are then used in the creation of new products such as garden hoses and children's playgrounds.
- Additional patient services available are online, including e-Admissions which over time will replace the current paper admission form. We believe that this small change will contribute to the hospital's overall carbon footprint in the years to come.
- The hospital continues to use electronic newsletters as a way of minimising their carbon footprint. In 2019, we were able to save on over 90 hours of print and distribution resources as a result.
- The hospital actively participates in sustainability initiatives including the collection of bottle top lids to aid Envision Hands in the production of prosthetic limbs for children, recycling pens etc.
- Planning for the hospital's CSSD development was approved by the Board of Directors in May 2019 and plans for this project continue to progress well.
- The hospital continues to support sustainable packaging in food items and introduced the removal of plastic drinking straws. A BYO coffee cup initiative was also introduced in the hospital's Café Otto.
- Elimination of almost all hazardous chemicals in general housekeeping services (with the exception of clinical care environments) was achieved.
- Larger window areas in redeveloped areas of the hospital have been incorporated to take advantage of natural light.
- The expansion of our urology service has allowed an opportunity for the hospital to grow its offering and acquire a new patient cohort to sustain growth within this specialty. Our team is well placed to manage urological procedures in conjunction with our wide specialist network and exceptional oncology service at the Brian Fricker Oncology Centre.



In 2018, Verdia worked with Burnside Hospital to install more than 500 solar panels (157kW) across the 76-bed facility, with the sizing of the system limited by available roof area.

Over 1,000 interior lights were replaced with efficient LED fixtures in clinical areas, support service areas and patient rooms throughout the hospital. The lights are not only energy efficient, but they also provide patients and staff with a softer and more natural hue for the comfort of bedridden patients.



Since installation, the solar PV system has generated 228,000kWh which is the equivalent to \$43,000 in savings.



LED lighting energy savings amount to nearly 300,000kWh (or ~\$60,000) and have reduced lighting maintenance costs to \$0 p.a. since installation.



18.7% decrease in the hospitals original grid electricity usage.



Total emissions reductions exceed 300 tonnes which is the equivalent of taking 168 cars off the road.

Burnside Hospital

Foundation

In 2019 the Burnside Hospital Foundation continued to seek philanthropic gifts from our community to support the work of Burnside Hospital. In addition to the Foundation's appeals and newsletters, a new initiative was launched honouring the memory of Otto von Rieben who generously donated his home Attunga and the 4.5 acres grounds the hospital is now built on.

Philanthropic and community support enables the Foundation to help the hospital purchase additional pieces of equipment and support hospital services and upgrades in our ever-changing medical environment.

2019 Foundation Committee Members

FOUNDATION CHAIR

John Gerard

COMMITTEE MEMBERS

Sue Binns

Martin Carolan

Melanie Cooper (AM)

Simon Haigh

Frank Kite

Greg Lloyd

Heather Messenger

Bardie Simpson (OAM)

FAREWELL TO MR JOHN GERARD, FOUNDATION COMMITTEE CHAIR:

The Board of Director's, Members of the Burnside Hospital Foundation Committee, Foundation donors and friends farewelled Mr John Gerard after two decades of service as Foundation Committee Member and more recently as Committee Chair.

Over this time, Mr Gerard has demonstrated an amazing commitment and loyalty to the Burnside Hospital Foundation. His behind the scenes work, business acumen and devotion from the early days of the Foundation stand as a testament to his dedication to our community. Mr Gerard's involvement with his personal network of supporters, the hospital's Capital Campaign back in 2000 through to the recent creation of the Investment Fund and launch of the Otto von Rieben Giving Circle demonstrate his commitment to his local community hospital and the patients it cares for.

LAUNCH OF THE OTTO VON RIEBEN GIVING CIRCLE:

Giving Circles are a relatively new trend, built on the traditions of philanthropy dating back hundreds of years and enable a philanthropic conversation to be had with our supporters. They facilitate a community of collective giving through the pooling of numerous individual gifts to support the hospital.

Mr Gerard, in a final act as Burnside Hospital Foundation Committee Chair, officially launched the Giving Circle at a luncheon in November 2019. Just over 50 of the Foundation's most loyal donors and friends attended this special afternoon where Dr Dien Dang a Visiting Medical Officer and Respiratory and Sleep Physician conducted an informative talk highlighting the importance of sleep to our health. Dr Dang captivated the audience whilst two of Burnside Hospital's Sleep technicians demonstrated what is involved in wiring up a patient for a sleep study.

Giving Circle donors are now contributing over \$62,000 in funds annually to support the hospital.



FOUNDATION COMMITTEE APPOINTMENTS:

In late 2019, the Burnside Hospital Foundation welcomed the appointment of a new Foundation Chair, Mr David Parkin and two additional Committee Members, Mr Rod Buchecker and Mr Fraser Bell.

Mr Parkin has strong connections to our local community with one of his children, and five of his grandchildren being born at the hospital. He also previously served in the role of Mayor of the City of Burnside (2010 – 2018), where he was then elected to the Board of the Local Government Association (LGA), the LGA Executive Committee and LGA Vice-President. He has also held the position of Chair of Council at local Pembroke School and served 11 years in the local council.

BURNSIDE HOSPITAL FOUNDATION IN OUR COMMUNITY:

Foundation Manager, Martin Carolan continues to make an impact in the hospital's philanthropic offerings. Mr Carolan, a Professional Member of the Fundraising Institute of Australia (FIA), is ensuring Burnside Hospital Foundation's fundraising practices are compliant with the FIA's Code for ethical fundraising. The FIA professional body supports the Fundraising Industry through professional development, networking and advocacy for all Australian professional fundraisers and is an important resource for Burnside Hospital Foundation.

Burnside Hospital Foundation is also a member of Philanthropy Australia, a peak body that serves our Australian community of funders, social investors and social change agents. Philanthropy Australia works to achieve positive social, cultural, environmental and community change by leveraging the generosity of our Australian Community.

The Foundation continues to invest in philanthropy ensuring Burnside Hospital Foundation conducts its fundraising in a professional, ethical and sustainable manner.

THE FRUITS OF YOUR SUPPORT:

Burnside Hospital Foundation continues to support the purchase of new technology to support our patient community.

The Foundation helped to contribute \$150,000 towards a brand new Zeiss Calisto Eye Microscope, providing our Ophthalmic Surgeons with the latest state-of-the-art, innovative equipment safeguarding our patient's quality of vision. With over 700 lens procedures performed at the hospital last year, this valuable piece of equipment is fundamental in providing the latest and most up to date care for our ophthalmic patients.

The Foundation also supported our growing Urology Service and contributed \$50,000 towards purchasing a Transperineal Grid, a piece of equipment fundamental to helping detect tumours in men at risk of developing prostate cancer. This item enhances our Urology Service to support a growing cohort of male patients and supports the needs of an ageing male population.

The Humpty Dumpty Foundation is a children's charity that, for more than 28 years, has been purchasing essential and often life-saving medical equipment for sick and injured children in Paediatric Wards, Neonatal Units, Maternity and Emergency Departments in hospitals across Australia. Burnside Hospital has been successful with several grant applications in 2019, with the following equipment now in use:

- Intellivue MX500 vital signs monitor for neonates at a cost of \$15,000.
- Connex Neonatal Vital Signs Monitor at a cost of \$5,640.
- RAD 7 Pulse Oximeter with Neonatal Sensor at a cost of \$4,440.



Our services include medical, surgical, obstetric and neonatal care, including:

- Inpatient and overnight surgery and care
- Day surgery services and care
- Outpatient clinic treatment and care
- High dependency care

Our specialties include:

- Breast and Endocrine Surgery
- Colorectal Surgery
- Ear, Nose and Throat Surgery
- Gastroenterology
- General Surgery
- Gynaecological Surgery
- Obstetric (Maternity) and Neonatal
- Oncology
- Ophthalmic Surgery
- Oral Maxillary Surgery
- Orthopaedic Surgery
- Plastic and Reconstructive Surgery
- Sleep Medicine
- Urological Surgery

Other co-located services include:

- Pathology
- Physiotherapy
- Radiology



**BURNSIDE
HOSPITAL**

BURNSIDE HOSPITAL

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