

Your Annual Review 2021/22

Not-for-profit
since 1956



**BURNSIDE
HOSPITAL**



Contents

Introduction	4
2022 Snapshot	12
Strategic Pillar 1: Community	14
Strategic Pillar 2: Governance	16
Strategic Pillar 3: Care	20
Strategic Pillar 4: People	24
Strategic Pillar 5: Partnerships	28
Strategic Pillar 6: Sustainability	32
Burnside Hospital Foundation	34

Our specialties include:

Breast and Endocrine Surgery

Colorectal Surgery

Ear, Nose & Throat Surgery

Gastroenterology

General Surgery

Gynaecological Surgery

Obstetric (Maternity) and Neonatal

Oncology

Ophthalmic Surgery

Oral Maxillary Surgery

Orthopaedic Surgery

Plastic and Reconstructive Surgery

Sleep Medicine

Urological Surgery

Other co-located services include:

Pathology

Physiotherapy

Radiology



CEO Message

It has been my privilege to join Burnside War Memorial Hospital in July 2022 as the Chief Executive Officer.



I would like to thank my predecessor, Ms Heather Messenger, for her 17 years of service in support of the team at Burnside Hospital and in her loyalty to serving our community. Under Heather's leadership, many significant projects, infrastructure upgrades and developments were undertaken to ensure our hospital remains relevant for generations to come.

On behalf of the Board of Directors, Executive Team and all Hospital staff, I wish Heather all the very best in this next phase of her life.

In a year that was unexpected in many ways, there has been one consistent theme - change. While the COVID-19 pandemic continued to affect our Hospital community, it is with pride that I reflect on our considerable achievements during such turbulent times.

Fortunately, we are now beginning to see clear air as we move towards the new 'norm'. With COVID now declared endemic, we look forward with renewed

energy toward strategic opportunities for growth and advancement that will assist us in delivering safe and contemporary care to our patients, and a stronger and more sustainable hospital that will guide us into our next generation of growth.

Our people are committed to our purpose of providing safe, contemporary care for every patient, every time in current well equipped facilities. I am proud of our team who have worked tirelessly to deliver on this promise to our patients, and this is complemented by the largely overwhelmingly positive patient feedback we receive daily and our performance in the Australian Council on Healthcare Standards (ACHS) Clinical Indicator Program, which shows we are delivering high quality care. As a community hospital, we will never waiver from this.

Burnside Hospital was established from a philanthropic act via a Deed of a Gift. I commit to stronger engagement with our philanthropic community as we look to grow the Burnside Hospital Foundation in the near future.

In closing, I would like to thank each and every staff member, volunteer, visiting medical officer, corporate partner and Foundation supporter for their dedication and unwavering commitment to the goals and objectives of our community hospital. It is an absolute pleasure to be leading the organisation into the next era.

Alan Morrison

Chief Executive Officer



Board Chair Message

Burnside Hospital is proudly, and always will be, committed to people. Our strength and success as a community not-for-profit hospital relies on this commitment and drives every decision we make.



During the last financial year, this pledge underpinned all our work as we rallied to meet the extraordinary challenges of yet another year of the global COVID-19 pandemic and fulfil our mission to deliver safe and contemporary care in well-equipped facilities, for every patient, every time.

Our focus in 2021/22 was to support and enrich the emotional and physical wellbeing of our staff – our not-for-profit community hospitals most important asset. After navigating several turbulent years through the pandemic, we introduced additional internal services to assist during these challenging times. Our Employee Assistance Program was significantly enhanced with the engagement of a highly experienced counsellor available on site to all Burnside Hospital staff two days a week. We also relaunched our employee assistance program (EAP) which included free, confidential, proactive support for all employees and their family on personal issues, nutrition or money.

While the challenges of the industry and healthcare landscape remained uncertain, our employee engagement continued to rise, proving that even in

the midst of a global pandemic – Burnside Hospital continues to be one of the leading healthcare providers and employers of choice in South Australia.

Some key milestones for the hospital this year included:

- The Australian Council on Healthcare Standards, organisation wide assessment was conducted over three days in August against the National Safety and Quality Health Service Standards (second edition). A different approach was taken this time with assessors spending the majority of their time out on the floor with staff. The assessors noted the impressive culture of the hospital, the Board's sound and broad knowledge, the kindness, warmth and courteousness of our staff and the hospitals strong engagement with the senior visiting medical officer community. **Our result: Of the 148 actions assessed during the survey, only two recommendations were made.**
- The construction of a new Central Sterile Services Department a specialised area for the collection, decontamination, assembling, packing, sterilisation, storing and distribution of sterile goods and equipment was also a highlight of the year. Construction of this new facility was completed in December 2021 and ensures our staff have access to advanced facilities enabling us to continue to provide exceptional safe care for our patients. This redevelopment is a strategic investment in built facilities, demonstrating our commitment to sustainably serve current and future generations. **Total project cost: 7.2 million**



- We congratulate Dr Ranjan Joshi on his appointment as primary representative of the hospitals group of Specialist Intensivists who provide 24/7 on call intensive care services to the Hospital. We also acknowledge Dr Mark Finnis who, after 15 years of outstanding service decided to relinquish his leadership role of the group. Dr Finnis will continue to provide an intensive care service to the hospital.
- I would also like to acknowledge and thank Mr Larry Opie, Deputy Board Chair who retired from the Board after 25 years in December 2021. Mr Opie's contribution to Burnside Hospital since joining the Board in August 1996 has been most significant. His involvement with the corporate governance of this organisation, firstly as a board member, then Chair of the Quality Committee and subsequently Deputy Chair cannot be overestimated. **New Appointment:** We congratulate Mr Craige Whitton, Board member since 2013 and Chair of the Finance and Audit Committee since April 2021, who was elected unopposed to the position of Deputy Chair following the news of Mr Opie's retirement, and we look forward to Craige's input in this key role.

In closing the year and as we look towards 2022/23 with a renewed focus to grow and enhance our services I also would like to formally acknowledge the retirement of Ms Heather Messenger, Chief Executive Officer.

Heather has been instrumental to our hospital's success both clinical and corporate, providing invaluable guidance, advice and support. Her many years of clinical experience (nine of which were spent as Director Clinical Operations at Burnside Hospital)

continued to keep us grounded and focused on quality care, responsible management and sustainable improvement, while always remaining cognisant of our commitment to high-quality services and the needs of our patients and consumers. We congratulate Heather on her retirement, and on behalf of the Board, I thank Heather for her steadfast leadership of the hospital and welcome Mr Alan Morrison to the position of Chief Executive Officer.

Alan joins our hospital with a wealth of experience and is a highly respected leader and CEO, having spent the previous 11 years as CEO at Sportsmed.

Alan has a deep understanding of the complex environments that private hospitals operate in and has shown an ability to manage such an organisation very successfully. He is a dynamic and decisive leader having managed significant change not just in the expansion of service delivery but in the growth of infrastructure and complementary services.

The Board of Directors are delighted to have attracted someone as talented as Alan in order to continue our strong tradition of providing safe, contemporary care for our community and building upon the outstanding work that is delivered by all those associated with our Hospital every day. We are confident that in Alan we have found someone who will lead the Hospital with innovation, distinction and integrity well into the future.

Anne Hinton

Chair, Board of Directors

About Us



Burnside War Memorial Hospital respectfully acknowledges the traditional owners and custodians of the land on which we live and work, the Kaurna people and we pay our respect to their elders past, present and emerging.

Since 1956, Burnside Hospital has been a leading provider of private medical, surgical and obstetric healthcare in South Australia.

With a commitment to delivering safe, contemporary care to every patient, every time, our hospital has developed a reputation for providing an exceptional standard of clinical skill, nursing and midwifery care, making Burnside Hospital the first choice for many of the state's leading specialists, surgeons, obstetricians and anaesthetists.

Burnside Hospital has 76 beds, five operating theatres, state of the art day surgery facilities, a High Dependency Unit and an array of services

and clinics to care for and support the thousands of patients who choose to have their healthcare needs met with us each year.

Specialists at Burnside Hospital are supported by a clinical and technological environment of world-class standard. Our commitment to innovation ensures the hospital has state-of-the-art equipment, allowing us to meet changing clinical needs and patient expectations.

While we are proudly progressive, we are a not-for-profit community hospital, with all surplus funds continually reinvested in improving and upgrading services, facilities and equipment to benefit current and future generations.



Our Vision

To sustainably serve current and future generations of the Burnside and broader South Australian communities by delivering excellent outcomes for patients.



Our Mission

To honour the intent of the Deed of Gift of Mr Otto von Rieben by successfully providing safe, contemporary care for every patient, every time in current, well-equipped facilities.



Our Values

The key values of respect for the individual, teamwork and high quality service are fundamental to the Hospital achieving our primary goal of excellence in patient care and associated services.



We value:

- ✓ Observing the rights of our patients, focussing on respect for their privacy, dignity and individual needs
- ✓ The professional relationship with our visiting clinicians
- ✓ Providing high quality care and services
- ✓ Delivering service excellence through a collegial approach
- ✓ Managing available resources effectively and efficiently
- ✓ The right of staff to enjoy a safe and healthy workplace
- ✓ The continuing education and development of individuals.

Introduction

Board and Executive Leadership Team

Board of Directors

CHAIR



Ms Anne Hinton

Member, Finance & Audit Committee,
Foundation Committee, Governance
Committee, Investment Fund Sub-Committee

DEPUTY CHAIR



Mr Larry Opie

(until December 2021)
Chair, Quality Committee,
Member, Governance Committee



Mr Craigie Whitton

(from December 2021)
Chair, Finance & Audit Committee,
Member, Governance Committee,
Investment Fund Sub-Committee

MEMBERS OF THE BOARD



Mr Rod Buchecker

Chair, Foundation Committee



Ms Alison Fitzgerald

Chair, Quality Committee,
Member, Governance Committee



Dr Andrew Lord

Chair, Medical Executive & Clinical
Privileges Review Committees
Member, Governance Committee



Ms Cathy Oster

Member, Governance Committee



Dr Lino Scopacasa



Ms Linda Zeelie

Member, Quality Committee

Executive Leadership Team



Chief Executive Officer

Ms Heather Messenger (until March 2022)

Mr Alan Morrison (from June 2022)



Director Clinical Operations

Ms Suzanne Murray



Director Finance and Corporate Services

Mr Darren Percevault



Director People and Culture

Ms Caroline Handley (from March 2022)



Quality Safety and Risk Manager

Ms Wendy Gray



Executive Assistant

Ms Luisa Mozzi

Year at a Glance



1,949

Admissions at the Brian Fricker Oncology Centre



170

Total Nurses



54

Total Midwives



375

Total Employees



4,891

Day surgeries performed





2,196

Patients utilising
preadmission service



377

Active
Practitioners



57

Allied Health
Practitioners



1,624

Admissions to the
Burnside Sleep Centre



12

Total
Volunteers



FY 21/22

FY 20/21

FY 19/20

Average length of stay (days) – surgical patients

4.30

4.28

3.06

Total patients treated

12,509

13,717

12,701

Number of operations

8,004

9,141

8,334

Number of births

923

914

865

Community



Our community is at the centre of the service we provide. As a not for profit community hospital, we continue to make decisions about the service we provide to generations of South Australians and how we can best support their needs and requirements better into the future.



- ✓ By continuing to facilitate conversations with our consumers and other key stakeholders, we are able to better meet the changing needs of our patients and adapt to a dynamic healthcare landscape. Our activities in 2021/22 continued to promote robust and regular communication with our visiting medical officer and stakeholder community, created meaningful connections with our staff and volunteers and prioritised health promoting activities to support the health and wellbeing of our community.
- ✓ As a not-for-profit hospital, we are in a privileged position to be able to reinvest any surplus into our hospital, ultimately leading to improvements in patient care and experience. This ensures we continue to provide an exemplary level of service and care to consumers, staying at the forefront of medical technology and exploring the latest treatment options available.
- ✓ We are stronger because of our differences. At Burnside Hospital, we are committed to building an inclusive workplace where diversity matters, and our team reflects the broader community that we serve.
- ✓ Through cultural awareness training, we are committed to learning more about Indigenous Australians and we continue to support and advocate for LGBTIQ+ communities.
- ✓ Burnside Hospital's Maternity service once again demonstrated a strong presence at the annual Pregnancy, Baby and Children Expo (PBC) at the Adelaide Showgrounds. The record event saw 7016 visitors attend our stall over two days.
- ✓ The Hospital continues to collect excellent feedback through its patient satisfaction surveys across a number of departments throughout the Hospital. Feedback is reviewed regularly by the clinical management team, staff and the Hospital's Quality and Medical Executive Committees to ensure that we are performing at a minimum, at industry benchmarks and meeting the expectations of our patient community.
- ✓ Burnside remains committed to strengthening corporate social responsibility and embraces community stewardship as necessary and as core business dictates. In lieu of Christmas gifts, Burnside Hospital made financial contributions to Head Space, Catherine House and Legacy Australia.

Governance



Whilst much of the year focused heavily on responding to the changing healthcare landscape and COVID-19, within the Hospital, our Board of Directors and Executive Team worked to shape the next phase of clinical growth, manage the hospital business and provided a safe and secure environment for everyone that enters our hospital.



- ✔ Dr Mark Finnis, Specialist Intensivist has been leading a group specialists providing a 24/7 on-call specialist intensivist service to the hospital's High Dependency Unit since April 2006. As of 1 July 2021, Dr Ranjan Joshi now oversees this group and the transition has been seamless with the high level of services provided by this group of specialists continuing uninterrupted.
- ✔ The Hospital has worked consistently to continually improve its emergency management process and responses and holds no less than 10 mock fire and evacuation drills annually. This ensures that staff are well versed and prepared in the case of an emergency.
- ✔ Burnside Hospital continues to build on its governance program through rigorous clinical and risk audit processes and by maintaining a sound operational and financial performance.
- ✔ The Hospital's Consumer Advisory Group continues to provide valuable feedback on various projects, developments, marketing initiatives and matters concerning or impacting our consumers.
- ✔ The Hospital has a strong and effective integrated clinical governance framework. We have developed reliable systems and processes within our hospitals and corporate structures regarding risk assessment, reporting, incident management, accountability, monitoring and evaluation.
- ✔ We continue to involve our people – our medical officers, nurses, allied health practitioners and staff – in developing a culture focused on safe care, quality outcomes, person-centred care, and excellence in performance.
- ✔ Our clinical advisory forum seeks and encourages clinical involvement and leadership of our advisory committees. The Hospital's overarching medical advisory committee, the Medical Executive Committee and the Quality Committee, both committees of the Board, actively monitor individual quality and safety outcomes and patient experience data. This data informs and drives our quality programs and initiatives.

Strategic Pillar 2 - Governance

National Safety and Quality Health Service Standards (NSQHS)

The hospital's organisation wide survey to assess and rate the hospital's compliance against the National Safety and Quality Health Service Standards (NSQHS) Second Edition was conducted in August 2021.

At the conclusion of the three-day assessment, the assessors provided feedback to the Executive Leadership Team and a brief general summation for all managers. Their key points were that:



There is a **very impressive culture** generally at the Hospital



There is a **sound and talented Board** with broad appropriate expertise



Safety and quality is well embedded in all layers of the organisation




Our staff are **kind, warm, courteous** and provide good care



There is **good engagement** with the senior VMO community



A sense of **honesty, integrity and trust** between the multidisciplinary teams and the leadership team and most notably with the VMOs that they have not or rarely seen, in other organisations.



As a result, Burnside War Memorial Hospital was again successfully accredited against the National Safety and Quality Health Service Standards (NSQHSS), Second Edition.

Care



Excellence in care is fundamental to Burnside Hospital. It is a guiding principle of our vision and embraced as a strategic priority. Everything we do is ultimately designed to support the provision of safe, contemporary care for every patient, every time in well-equipped facilities.



- ✔ Patient safety, positive clinical outcomes and patient experiences continue to be the single most important facet of our business, and our clinical team have continued to respond to the challenges. Our patient feedback about our nursing and midwifery teams continues to be above industry benchmark and we acknowledge the hard work and commitment from our staff who deliver excellent patient care and service.



With increased awareness and education of hand hygiene within the hospital and broader community, we were able to achieve a hand hygiene compliance rate **average of 87%.**

The national benchmark is 80%.

- ✔ The Hospital continued to receive guidance and advice from Infectious Diseases Specialist and Chair of the Hospital's Infection Prevention and Control Committee, Dr P C Lee and SA Health in relation to the management of COVID-19 which has influenced our decision making and policy position regarding the safe self-isolation and quarantining of staff returning from interstate and overseas as well as our operations.
- ✔ We continue to conduct in house High Dependency Unit education workshops including Isimulate, Continuous Positive Airway Pressure and defibrillator training with the incorporation of mock medical emergency team (MET) calls.
- ✔ Patient communication boards in all clinical areas were introduced in July 2022. The boards are just one of the many ways we are collaborating with consumers, and are aimed at encouraging and supporting patients to be more involved in their care, improve patient safety, patient/staff communication, and patient satisfaction.
- ✔ The Hospital's patient admission form was reviewed and revised with feedback from our Consumer Advisory Group, all ward Managers and departments to ensure we are receiving the information we need to enable us to ensure patients are safely prepared for their admission, surgery or procedure at Burnside Hospital.
- ✔ The Hospital continues to embrace diversity and inclusion, and is proactively seeking ways to provide education and training for staff. Of note, the Hospital has kicked off its strategy towards achieving a culture of inclusion, relevant managers and staff have attended LGBTIQ+ training through SHINE SA, and the Hospital has registered with PRIDE Health and Wellbeing.
- ✔ An online course has been developed to continue to provide nurses with opportunities to work in the High Dependency Unit, this is a specialised area that requires a specific skill set. Nine nurses took the opportunity to enrol in this course for their own professional development as well as valuable support for our HDU.

Strategic Pillar 3 – Care

Clinical Indicator Program – Our Performance

The Clinical Indicator Program delivered by ACHS, provides a national clinical benchmarking service and is comprised of comparative information on the processes and outcomes of health care.

Participating Health Care Organisations (HCOs) are able to submit Clinical Indicator (CI) data for inclusion in an extensive database.

Data is aggregated and analysed six-monthly and results are provided in the form of comparative reports. These reports compare results across all contributing HCOs as well as providing a comparison with 'peer' HCOs based on a number of variables.

We're proud of our 2021/22 performance and continue to strive for improved results each year.



Reported parenteral exposures sustained by staff

0.010%

National benchmark range
(0-0.037)



Reported non-parenteral exposures sustained by staff

0%



Inpatient falls resulting in fracture or closed head injury

0%

National benchmark range
(0-0.037)



Inpatients who develop ≥ 1 pressure injuries

0%

National benchmark range
(0-0.57)



Cancellation of the procedure after arrival due to pre-existing medical condition

0%

National benchmark range
(0-0.471)



Unplanned return to operating room on same day as initial procedure

0.131%

National benchmark range
(0-0.326)



Unplanned transfer or overnight admission related to procedure

1.621%

National benchmark range
(0.942-2.300)



Booked patients who fail to arrive

0%

National benchmark range
(0-0.156)



Rapid response system calls to adult patients

0.460%

National benchmark range
(0.233-0.687)



Inpatient falls

0.073%

National benchmark range
(0.002- 0.144)



Medication errors – adverse event requiring intervention

0%

National benchmark range
(0-0.037)



Unplanned return to the operating room during the same admission

0.080%

National benchmark range
(0-0.198)



Unplanned readmissions within 28 days

0.169%

National benchmark range
(0.032-0.306)

People



Our people and culture is unique to Burnside War Memorial Hospital – it is who we are and is our competitive advantage. It guides how we turn up for work each day, drives our decision-making and anchors us to our purpose and strategy.



- ✔ Our culture is built on ensuring every employee can make a positive impact. Our people know what our purpose is and how they contribute to it. We invest in their development, and recognise and reward performance in line with our values.
- ✔ The mental health of our people is just as important as their physical health. This is why we provide tailored interventions so employees feel safe and supported. Our free and confidential employee assistance program (EAP) which includes a partnership with Benestar Wellness Program, and is also extended to employee families, continues to be well utilised.
- ✔ We value our people and the work they do each day. We believe our people are our best asset – and we want every team member to feel proud of the impact they're having on our customers and our community.
- ✔ Burnside Hospital is an equal opportunity employer, committed to providing a safe workplace that is free of harassment or discrimination.
- ✔ Our workplace safety program continues to demonstrate best practice, with a reduction in overall incidents and Work Cover claims as compared to the previous year.
- ✔ Ensuring that organisational structure and leadership models align with service delivery – in March 2022, a Clinical Midwife Coordinator (CPC) position commenced to further enhance the clinical coordinator structure in other clinical departments. The role is integral in enhancing the existing maternity management team and supporting the achievement of strategic goals, driving change, supporting and guiding staff. Fostering a culture of teamwork, continuous improvement and a strong customer focus, the CMC reports to the Clinical Manager Maternity, working alongside clinical midwives and other members of the multidisciplinary team.
- ✔ The Hospital increased the Clinical Educator and Clinical Educator Coordinator hours allocated. This team continues to successfully facilitate monthly clinical refresher days, increased onsite, and offsite education sessions and professional development opportunities for nurses and midwives.
- ✔ We congratulate Nikou Javadi, Clinical Nurse, Anaesthetics who was awarded the South Australian Perioperative Nurses Association 2022 Judith Berry Perioperative Nurse Excellence Award winner.

Nikou commenced as a Graduate Nurse in 2019 and in her years at Burnside has proven to be an outstanding nurse with amazing commitment to her own professional development, the development of perioperative nursing through her PhD studies, and to the Perioperative Department via continuous quality improvement and education.

Strategic Pillar 4 - People

Despite challenging times in healthcare, the Hospital has pleasingly had an increase in the number of participants in its Training to Professional Practice Program (TTPPP), including:



2x von Rieben Ward Registered Nurse graduates in February 2022



3x Mid-year Perioperative Registered Nurse graduates in June 2022



3x Maternity Registered Midwife graduates in February 2022



3x Mid-year von Rieben Ward Registered Nurse graduates in June 2022





We value our people and the work they do each day. We believe our people are our best asset – and we want every team member to feel proud of the impact they're having on our patients, customers and our community.

Partnerships



With the rapid pace of change at both Burnside and in our healthcare landscape, never have our partnerships been more vital and influential for our strategic direction and operational performance.

Through our ongoing partnerships with our visiting medical officers, allied health practitioners, other healthcare providers, tertiary education providers and community organisations, Burnside continues to integrate health, education and best practice for a healthy community.



- ✓ The City of Burnside continues to support our hospital and patients in many ways, by including the provision of parking permits for oncology patients with mobility issues who cannot walk far for treatment allowing them to park their cars close to the hospital for longer periods.
 - ✓ We continue to develop and foster good relations between the Breast Centre and Oncology teams by facilitating multidisciplinary team meetings with the Breast Care Nurses on a weekly basis.
 - ✓ Healthy working relationships have been maintained with key service providers in the community including Aged Care providers, with whom the discharge team regularly refer patients of Burnside Hospital. New alliances continue to be formed on an as- needs basis with quality feedback sought from patients to ensure these services meet expectations and are of a high standard for their successful transition back to the community.
 - ✓ Rehabilitation in the Home (RITH) program referrals continued to increase with COVID, as Health Insurance Providers continue to recognise the value added for services in the home post-joint replacement.
 - ✓ A measure of confidence in our facilities and care was evident in increased demand for operating theatre lists from our existing surgeons and those who have recently joined our team of VMOs, further expanding on the surgical specialties and calibre of surgeons at our not-for-profit community hospital.
 - ✓ To strengthen the hospital's partnership with its VMOs, our Preadmissions Manager continues to build relationships with or practices to ensure processes and admission into the Hospital is seamless for patients.
- ✓ The Hospital continued its partnerships which have included Adelaide University, Flinders University and Australian Nursing and Midwifery Education Centre to provide acute clinical placements for nursing students. This provides the hospital with an opportunity to recruit these nurses once they graduate, and is a valuable recruitment and retention strategy.
 - ✓ With a number of Visiting Medical Officers retiring in 2021/22, the Hospital has engaged with a new generation of specialists and we extend a warm welcome to the following specialists who commenced working at Burnside this year:
 - Dr Angela Alder-Price**
Orthopaedic Surgeon
 - Dr George Awwad**
Orthopaedic Surgeon
 - Dr Adele Crowley**
Obstetrician and Gynaecologist
 - Dr Lodewyk du Plessis**
Obstetrician and Gynaecologist
 - Dr Kien Ha**
Otolaryngologist
 - Dr Rebecca Holst**
Paediatrician at Paediatrics at Burnside
 - Dr Mandana Master**
Obstetrician and Gynaecologist
 - Dr Marcus Pyragius**
Plastic and Reconstructive Surgeon
 - Dr Sally Reid**
Obstetrician and Gynaecologist and Fertility Specialist

Strategic Pillar 5 – Partnerships

Our Partners

Our partners are part of the Burnside team and directly or indirectly influence the clinical outcomes for our patients and their experience at Burnside Hospital. We are fortunate to count some of South Australia's finest medical, obstetric, and surgical specialists as partners in patient care, but we also acknowledge our corporate stakeholders and suppliers as key supporters.

We acknowledge the support of the following partners, who have supported us to achieve our mission:

Alice Adamson, Women's Health Physiotherapist

Brighter

Cheesman Architects

City of Burnside

Clinpath Laboratories

Created 2 Print

EPIC Pharmacy

Jones Radiology

Kate & Co

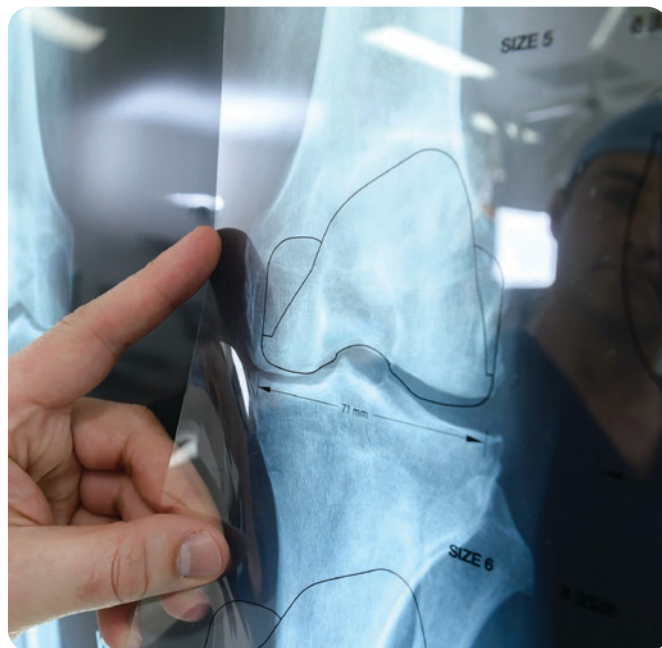
Leading Edge Physiotherapy

Mossop Construction + Interiors

The Physio Clinic

UniSA

University of Adelaide





A measure of confidence in our facilities and care is evident in increased demand for operating theatre lists from our existing surgeons and those who have recently joined our team of VMOs.

Sustainability



An ongoing commitment of the hospital is to continue to identify ways to work smarter and more efficiently to return value to our community. This year, we increased our expenditure on medical equipment, facilities, services and infrastructure through the reinvestment of savings to achieve financial strength and long-term viability as an organisation.



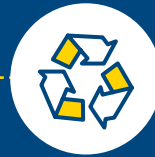
Undoubtedly, the highlight of 2021/22 is the Hospital's new Central Sterile Service Department (CSSD). Standard AS/NZS 4187:2014 Reprocessing of reusable medical devices in health service organisations was significantly revised in 2016 and included more stringent requirements for the reprocessing of reusable medical devices in health service organisations making them more compatible with European and global sterilisation standards. Compliance is mandatory for approved accrediting agencies and health service organisations.

Our custom built, state of the art facility, which incorporates many changes to the physical layout and design of the department, amended processes, and the implementation of new systems, and investment in new equipment, was opened in December 2021. This \$7.2M build reaffirms the Hospital's commitment to providing safe care to every patient, every time and contributes to the long-term viability of the Hospital.

- ✓ As a hospital, we are committed to reducing our ecological footprint and are actively improving environmental sustainability.
- ✓ A review of the Hospital's waste management system was undertaken as part of the CSSD planning process. Improper healthcare waste management causes environmental pollution, so the review was critical to ensuring we remain sustainable and reduce our global footprint for generations to come. The review has seen the relocation of the waste department, and an increase in automation, creating greater efficiencies in the department.
- ✓ The Hospital's Perioperative Service participates in a PVC recycling program where IV fluid bags and blood bags, oxygen tubing and facemasks are sorted and placed in dedicated recycling bins. These items are then used in the creation of new products such as garden hoses and children's playgrounds.



We are reducing waste and this year have diverted almost two tonnes of PVC, over five tonnes of electronics and over three tonnes of single-use metal instruments from landfill.



Our Perioperative Service has made many quality improvements, one of which is the purchase of the Oakland return electrode mats. This is a reusable diathermy mat that **saves thousands of single use diathermy pads being thrown into landfill each year.**

- ✓ Additional patient services are now available online, including eAdmission which over time will replace the current paper admission form. We believe that this small change will contribute to the Hospital's overall carbon footprint being reduced in the years to come. The hospital also continues to use electronic newsletters as a way of minimising our footprint.

Your Support



The Burnside Hospital Foundation continues to support our not-for-profit community hospital, honouring the legacy of founding benefactor Mr Otto von Rieben.

The Burnside Hospital Foundation continues to be supported by generous donors within the community. This includes the Otto von Rieben Giving Circle, which pays tribute to our founding benefactor whose legacy of Attunga House provided the foundations of the hospital. As a not-for-profit hospital, this additional philanthropic income makes a significant difference to the work we can achieve. Every gift is greatly appreciated.



2021/2022 Foundation Committee Members



Mr Rod Buchecker

Chair



Mr Simon Haigh

Deputy Chair



Mr Fraser Bell



Mrs Christine Henshall



Ms Anne Hinton

Chair of the Board of Directors



Ms Kate Thiele



Ms Heather Messenger

Chief Executive Officer
(until March 2022)



Ms Suzanne Murray

Acting Chief Executive Officer
(from April 2022 – June 2022)



Mr Alan Morrison

Chief Executive Officer
(from June 2022)



Ms Alexandra Bassett

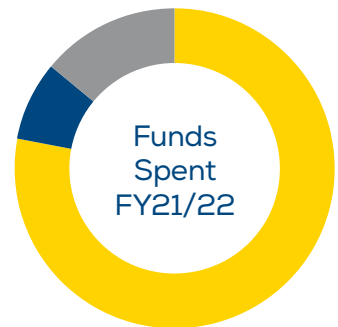
Foundation Manager

Burnside Hospital Foundation



\$418,153 of Foundation funds supported new equipment, patient care services and hospital refurbishments

● Equipment (78%) ● Infrastructure (8%) ● Patient services (14%)



Support from donors enables the hospital to have the most advanced equipment, to provide the best possible patient care. Donations to the Burnside Hospital Foundation contributed to the acquisition of a number of vital items to the hospital this year.

Anaesthetic Machine

The Foundation purchased a new anaesthetic machine to assist in the hospital's overall anesthetic machine upgrades. This machine generates and mixes a fresh gas flow of medical gases and inhalational anaesthetic agents, for the purpose of inducing and maintaining anaesthesia in surgeries.





Orthopaedic Equipment

The Foundation supported the purchase of six new advanced technology handpieces for orthopaedic surgery, each with a lithium batteries and other surgical accessories, providing our surgeons the very best equipment to perform with.



Oncology Chair

Kerry Woolston and Cindy Najar are fundraising champions in the Riverland, raising funds for cancer research and treatment under Living to Beat Cancer. Having both lost parents to the disease, they wanted to make a difference for other patients and their families. When Kerry was diagnosed with breast cancer herself, her treatment took place at Burnside Hospital.

Most of the treatment chairs used for chemotherapy had been upgraded to newer models, however there was still one left to replace. Kerry and Cindy agreed to purchase it using their personal funds.

“

As challenging as chemotherapy was, the Burnside Hospital staff made me feel safe and comfortable during this very difficult time. I'm very grateful for the support of the oncology staff, they provided great care through my months of treatment and we're pleased to give something back.

”

Kerry Woolston



Kerry Woolston and Cindy Najar



Burnside Hospital Foundation

Attunga Signage

New directional signs around Attunga House were purchased using Foundation funds, improving the facilities and experience for our patients and visitors.



Breast Care Nurse

Over the years there have been an increase in admissions to the Brian Fricker Oncology Centre and more demand for services at both the Breast and Endocrine Centre and at Burnside Hospital.

Thanks to the ongoing support of an anonymous donor, since 2016, Burnside Hospital had a second dedicated part time Breast Nurse position to assist meeting the needs of breast cancer patients.

“

From day one the Breast Care Nurses have been amazing, so understanding and knowledgeable. They are a shining light in an experience most of us don't expect to have to go through. I cannot give enough praise and high recommendation for the staff at Burnside Hospital.

”

Simone Bell, patient



Chris Mundy, Registered Nurse CHE and Breast Care Nurse





Special Care Nursery Curtains

Lisa and Mark Charlesworth have generously made several gifts of new equipment to the hospital following Lisa's ongoing treatment in the Brian Fricker Oncology Centre. In 2022 they gifted a new blanket warmer for oncology patients, as well as special curtains for the Maternity Unit's Special Care Nursery which provide privacy for new mother's feeding their children.

“

We have a great niece who had special needs as a newborn so this is another issue close to our hearts.

”

Mark Charlesworth



“

The curtains are an important addition to our Special Care Nursery, giving privacy to new parents during an often challenging time. We are grateful for Lisa and Mark's generosity which will be appreciated by patients for many years to come.

”

Kim Parker-Gray, Clinical Manager - Maternity Service



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