

Burnside Hospital

Foundation Newsletter



VOLUME 1, 2022

From the desk of Heather Messenger, Chief Executive Officer, Burnside War Memorial Hospital Inc

It is with mixed feelings that I announce my retirement as Chief Executive Officer of the Burnside War Memorial Hospital Inc.

I first joined Burnside Hospital in 2005 as Director Clinical Operations, and in 2013 I was appointed as Chief Executive Officer. Over the last 17 years I have enjoyed getting to know our patients, staff, Visiting Medical Officers and donors, and working with an outstanding team including our Board of Directors, Foundation Committee and the hospital's Executive Leadership team.

One of the personal highlights of my tenure has been working with the Board and the Foundation Committee to further develop the Burnside Hospital Foundation. The hospital's philanthropic beginnings, through Otto von Rieben's gift of Attunga House and its gardens, really resonate with me; such generosity of spirit and kind.

It has also been a pleasure getting to know Roger and John Andre, and Dianne Bamford, who are all descendants of Otto – his legacy is so inspiring to us all.

I remain deeply committed to growing the Foundation's reach and building relationships with our generous supporters. This includes being a longstanding donor and member of the Otto von Rieben Giving Circle myself, as I believe in setting an example and it is a cause I truly care about.

Each year the Foundation provides funding for new items of equipment, infrastructure and other special projects. As both CEO and a Foundation donor it has been rewarding to play my part in allowing patients more options for their treatment and greater comfort during their stay.

We never know when we might need medical or surgical treatment

and care and it is gratifying to know that in my time at Burnside Hospital, together we have made that experience even more positive for many people.

My last day will be 31 March 2022 and a recruitment and selection process is underway, overseen by our Chair of the Board Anne Hinton. It has been an honour working at Burnside Hospital and while I am looking forward to a new chapter in my life, I will miss the dedicated staff, volunteers, doctors, supporters, patients, and beautiful grounds of Burnside Hospital.

Thank you for your ongoing support of our very special not-for-profit community hospital, and wishing you and your families all the best for 2022 and beyond.

Heather Messenger
Chief Executive Officer
Burnside War Memorial Hospital Inc.



Heather Messenger (centre) with Cathy Antoniou (Communications & Marketing Manager) and Alex Bassett (Foundation Manager) at the 2021 Otto von Rieben Giving Circle Luncheon



Roger Andre, Sandy and John Andre AM at the 2021 Otto von Rieben Giving Circle Luncheon



CSSD

Redevelopment

The new Central Sterile Supply Department (CSSD) is now in operation at Burnside Hospital. This complex redevelopment is an essential upgrade to comply with new national sterilisation standards AS/NSZ 4187:2014 for Reprocessing of Reusable Medical Devices in Health Service Organisations.

There are five new key considerations all CSSDs must now comply with: Water Quality, Device Identification and Traceability, New Equipment, Product Families, and Space, Layout and Design.

“The new department is a blessing,” said Allison Turtur, CSSD Co-ordinator. “We are really conscientiously moving forward to provide the best possible service we can, to ensure we maintain the high standards that we are known for at Burnside Hospital. In particular, the Cart Washer-

Disinfector will be an absolute game changer for us moving forward.”

Bardie Simpson OAM, longstanding Foundation Committee member and donor, generously donated towards the purchase of a Cart Washer-Disinfector.

This equipment enables entire carts to be washed and disinfected at once, improving efficiency by reducing staff time, water and energy consumption.

“The new Central Sterile Supply Department is a credit to everyone who works at Burnside Hospital. It is fantastic. It gave me such pleasure to contribute towards the Cart Washer-Disinfector, it’s a good feeling and I feel proud to be part of something which will have such benefit for our community,” said Bardie.

The Hospital thanks Bardie for her contributions towards the success of our new CSSD.



Meet the Team

Erin Jordan,
Administration
Supervisor

How long have you been working at Burnside Hospital?

30 years.

Summarise your role.

I assist my team to deliver a professional customer service to our patients and visitors, from admission to discharge.

What do you enjoy most about coming to work?

Working in a team environment, engaging with our patients, visitors and all staff members. Also I do love a good laugh and enjoy the company of the people around me.

What have been the biggest changes you’ve seen since you started?

The growth of the Hospital. I used to call in to visit my Mum after school when she worked in Maternity. At 17 years old I began working at Burnside Hospital as a catering attendant, surviving the rebuild of the catering centre to its current location. I have been here through many redevelopments of the hospital which have changed the layout for the better, and our focus on patient experience is very important.

What three words would you use to describe your team?

Dedicated, conscientious and caring.



Suzanne Murray (Director Clinical Operations),
Bardie Simpson OAM, Allison Turtur (CSSD Coordinator)



Mile End Booster Vaccination Clinic

As part of the SA Government's Private Hospital Funding Agreement, several Burnside Hospital nursing staff volunteered to join the Mile End Booster Clinic private hospital consortium, which provided COVID-19 booster vaccinations to the public.



Clare Stiller, Registered Nurse Preadmissions and Marie Howard, Discharge Planning Coordinator



Avinash Kannan (Registered Nurse), Carolyn Witt (Clinical Nurse Coordinator), Charlene Kalei (Registered Nurse)



Better Beds

Burnside Hospital was one of the first private hospitals to purchase electric beds, which have served us well for many years. However, following patient feedback and a reduction in availability of parts for repair, we have started the process of replacing every bed. They are all being upgraded to the Howard Wright M10 Beds, with features for improved comfort, safety and usability.

"From a patient's perspective, the new beds are really good and safe. The controls are easy for patients to use and the light under the bed makes it safer to move around at night. It's really exciting to have the beds," says Loreen Bykow, Enrolled Nurse Ward Clerk.

In addition to increased patient comfort and independence, the

new beds are also safer and easier for staff to work with.

"There is a lot of manual handling in our jobs," says Karen Minshall, Registered Nurse and Work Health and Safety Representative. "The new beds make it much easier to transition patients in and out, and they are easier to move around. The split cot sides allow for better manoeuvring, minimising the strain on nurses and reducing risk and injuries."

Each new bed costs \$4,705, and while 15 have been purchased already there are still 55 to replace. If you would like to contribute towards a more comfortable hospital stay for our patients, please contact Alexandra Bassett, Foundation Manager on 08 8202 7248 or foundation@burnsidehospital.asn.au.

A Sweet Partnership

The Haigh Family, of Haigh's Chocolates, have been supporters of Burnside Hospital for over 20 years.

In addition to providing generous sponsorship of events, Simon, Alister and John Haigh are also members of the Otto von Rieben Giving Circle, which honours the legacy of our founding benefactor by continuing a strong tradition of philanthropy at the Hospital.

Simon Haigh has also been a longstanding member of the Burnside Hospital Foundation Committee (and previously the Burnside Hospital Foundation Inc. Board) since 2013. In 2021, he was appointed to the position of Deputy Chair, in recognition of his contributions and commitment to the work of the Foundation.

"I have enjoyed being part of the Foundation Committee and contributing to the good work at Burnside Hospital. Supporting the changing needs of the hospital over many years has been rewarding and I look forward to our ongoing partnership," says Simon.

The Board of Directors, Foundation Committee and staff at Burnside Hospital are grateful for the significant support of Simon and the Haigh Family over so many years.



Simon Haigh (Foundation Committee Deputy Chair) and Rod Buchecker (Foundation Committee Chair)



2021 Otto von Rieben Giving Circle Lunch

The Otto von Rieben Giving Circle lunch was held on 19 November 2021 at Jarmer's Kitchen, just before our borders opened.

The guest speaker was Dr Robert Fassina, Visiting Orthopaedic Surgeon at the Adelaide Hip and Knee Centre at Burnside Hospital. He provided a presentation on robotic-assisted joint replacement surgery which has been used at Burnside Hospital since 2015, along with a demonstration of the Hospital's MAKO robot.

"I thoroughly enjoyed the proceedings, with the highlight being the presentation from Dr Robert Fassina. Thank you again and I look forward to my continued support of the Foundation, which I know is in good hands." John Gerard, former Foundation Committee Chair.

"Dr Robert Fassina's talk and demonstration had everyone spellbound - fascinating and most informative." Roger Andre, great nephew of Otto von Rieben.

"Dr Fassina's presentation, and in particular his working demonstration with the Stryker robot, was so eye-opening. It is now something else I can talk to with great pride in Burnside Hospital." Daniel Crawford, Consumer Advisory Group.

Members of the Otto von Rieben Giving Circle have pledged ongoing support to the Burnside Hospital. If you would like to learn more about the Circle, please contact Alexandra Bassett, Foundation Manager on (08) 8202 7248 or foundation@burnsidehospital.asn.au.



Dr Robert Fassina (Visiting Orthopaedic Surgeon)



Daniel Crawford (Consumer Advisory Group) and Patricia Cohen



Dr Tim Tolley and Michael Taylor (Senior Mako Product Specialist)



Larry Opie (Former Deputy Chair, Board of Directors) and Ged Opie



John Gerard, Jan Hoopmann and Roger Lang



Bardie Simpson OAM and Simon Haigh (Deputy Chair, Foundation Committee)



Support Your Hospital

If any of the stories in this newsletter have inspired you, we invite you to consider making a gift to support the Burnside Hospital Foundation. We are a not-for-profit community hospital and your support is vital to our success.



You can scan the QR code with the camera on your phone to make a donation online, or contact us using the details below. Thank you for your consideration.



Scan me!

If you have any feedback or would like any further information, please contact:

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